
ITIL® v3 Foundation Bridge Certification Course

Overview:	<p>The ITIL® V3 Bridge Course is provided to give candidates a fast track route to an ITIL® version 3 Foundation certificate level of knowledge. This course is only intended for existing holders of ITIL Foundation Certificates from earlier ITIL versions.</p> <p>The course leads to the ITIL® v3 Foundation Certificate in IT Service Management.</p>
Details:	<p>This course introduces the concepts of the service lifecycle and the enhanced guidance described in ITIL® Version 3, and discusses the processes, roles, functions and key concepts of IT Service Management.</p> <p>The main focus of the Bridge course is the new content in ITIL® Version 3. It also provides an overview of the main differences on topics known from earlier ITIL versions.</p> <p>At the end of the course, the half-hour "ITIL® v3 Foundation Bridge Examination" is given via testing methods authorized by OGC, owners of the ITIL® Practices for Service Management intellectual property.</p>
Customer Value:	<p>This course allows the participant to become familiar at a foundation level with the new and changed content of ITIL® Version 3, thereby maintaining currency in their knowledge and understanding.</p> <p>Learners may then contribute effectively to ITIL-based service improvement efforts in their organizations and achieve the ITIL "Foundation" level of certification in Version 3.</p> <p>Upon successful completion of the associated certification, participants will have upgraded their Foundation credits from their earlier version qualification to the full 2 credits awarded to holders of the ITIL® v3 Foundation qualification. This will qualify them to pursue further ITIL® v3 qualifications.</p>
Target Audience:	<p>The target group of the ITIL® V3 Foundation Bridge course is existing holders of ITIL Foundation Certificate from earlier ITIL versions who want knowledge and understanding of the new content of ITIL version 3.</p> <p>The associated certification is a prerequisite for pursuit of the "Intermediate" and "Advanced" levels of ITIL® Version 3 education and certification, making this course appropriate for anyone seeking further qualifications.</p>
Learning Objectives:	<p>At the end of this course, the learner will have awareness of:</p> <ul style="list-style-type: none">◇ Service Management as a Practice◇ The Service Lifecycle◇ Key ITIL® Principles and Models◇ Generic ITIL® Concepts◇ Selected Processes, Roles and Functions◇ Technology and Architecture Concepts◇ The ITIL® Qualification Scheme

Delivery Alternatives:
(Service Level Packages)

This course may be attended:

Alternative	Duration	Exam
On-line	Self-Paced	Included
Instructor-led – Public	1 day	Included
Instructor-led – Private On-Site	1 day	Included
Instructor-led – Custom	Speak to your Third Sky representative	

Prerequisites: ITIL® Foundation Certification from an earlier version

Certification: The "ITIL® Foundation Certificate in IT Service Management" is awarded to learners who have successfully achieved a score of 65% or better on the half-hour, twenty-question, closed-book, multiple-choice examination given at the end of this course.
The examination is supervised and learners are required to present a photo ID to sit the examination.

For information about availability and registration please call 1-866-708-4759, visit www.thirdsky.com or email us at sales@thirdsky.com

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